★★★★★ VERIFIED PATIENT EXPERIENCE | Reviewer: Mark Ahern | Oticon Zeal

A Complete Game-Changer for My Hearing, Tinnitus, and Social Life

Fitted & Supported by **Jayne** at **Bryce Hearing Services**

After finding myself back at Bryce Hearing Services once again to get my old hearing aids repaired, I had a consultation with Jayne and we agreed it was time for a change. She suggested I trial the new **Oticon Zeal** hearing aids. Without further ado, the Zeals were in my ears, the app was downloaded, Jayne configured my settings, and we paired them to my iPhone—and boy, what a 🚀 **lift-off!**

To say the sound clarity improved is an understatement. It was at the complete opposite end of the spectrum from what I had been using. After going through the different features and sound settings with Jayne, I headed back out into the world with the latest tech in my ears.

> ***"I was instantly hooked, and before I had even arrived home from my appointment, I knew I had to get a set."***

REAL-WORLD TRIAL HIGHLIGHTS

💼 Work & Meetings

In meeting rooms with poor acoustics—where I would normally strain to hear and constantly ask people to repeat themselves—the clarity was effortless.

🎉 Social & Work Events

I had reached a point where I was making excuses to skip work functions because the background noise was simply too overwhelming. Switching between the different modes on the Zeals handled the noise in its stride. For the first time in a long time, I feel like I can be social again.

🧠 Tinnitus Relief & Focus

Throughout the trial—which also covered travel and general working from home—the dedicated Tinnitus mode proved invaluable. It helped calm my ears and allowed me to concentrate at work, something I had been finding increasingly difficult recently.

🏠 Family & Home Life

As a tinnitus sufferer, I now actually find myself telling my family to stop shouting at me because the sound quality is so crisp! Being able to easily adjust the volume control has also made watching movies far more enjoyable and engaging.

⚠ A Couple of Minor Watch-Outs

If there is one small minus, it is that while the main charging case is great (and cleverly designed to remove moisture from the aids), it is far too cumbersome for a pocket. It would be nice if Oticon also included a slim, low-profile storage case for quick everyday scenarios, like popping them out at the barbers for a haircut. Also, during the trial with the standard domes, I found one tip kept coming off in my ear, requiring a few careful extractions!

✔ THE FINAL VERDICT — MARK AHERN

Once the trial was complete and my old aids were repaired, I reluctantly went back to see Jayne—only to tell her as quickly as I could that I had to get a pair of my own. I am now delighted to have received my brand-new set of Oticon Zeals fitted with **custom tips**, which completely solves the issue from the trial.

Between the incredible technology in the Oticon Zeals and the brilliant, attentive care from Jayne at Bryce Hearing Services, my day-to-day life has been genuinely transformed.